

U.S. Foodservice, Inc.

Contact Person: Jill Prater, Recruiter

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Company Website: www.usfoodservice.com

Position Title: Regional Claims Specialist

Opportunity Location: Rosemont, IL – Corporate Headquarters

Start Date: 04/05/2010

Position Description:

Visit <http://www.usfoodservice.com/careers/opportunities.htm> then click on "Join the USF Team" and search for the position by title. This will provide you with a complete description of the position.

- Manages the adjudication process of our property/casualty claims by monitoring and reviewing the work of our Third Party Claims Administrators (TPAs). Interacts with Division personnel in the North/Midwest Regions to assist in the administration and resolution of their claims
- Analyzes and reviews all incoming incident/accident reports to identify loss trends
- Coordinate with Quality Assurance on product quality control issues indentified with the incident reports and provide assistance to TPA in the identification of product vendors for tender of product liability claims
- Monitors claim reporting and accident investigation practices of the Divisions. Monitors claim handling practices of the TPA to ensure quality claim handling. Acts as a liaison between the Division and TPA. Provides statutory and technical expertise to the Divisions regarding workers' compensation, auto and general liability claims as well as property losses
- Review and monitor accounting reserves established by TPA for new claims to ensure appropriate. Maintain ongoing reserves for existing claims, ensuring appropriate adjustments. Analyzes and authorizes reserve change requests from TPA
- Identify losses with subrogation potential and push for timely expense recovery

- Identify claims for settlement. Evaluate TPA's settlement authority request and extend if appropriate and within authority levels. Elevate requests above authority levels to the Director of Risk Management. Communicate recommendations for settlement as needed
- Evaluate and authorize approval on TPA's requests for nurse case management, surveillance and any other time and expense services.
- Initiates, coordinates and conducts claim reviews with TPA, Legal and Divisions
- Provides training to division personnel on Stars Web accident investigation and claims management techniques
- Assist the Director of Risk Management in preparing for policy renewals and distribution of loss runs
- Acts as a liaison between Support Office Legal Department, Divisions and TPA

For more information contact Jill Prater at jill.prater@usfood.com.