



Brian McCoy

Company Name: Shelter Insurance

Current Job Title: Claims Supervisor

Job Description:

Coordinate and supervise work of six personnel involved in claims adjusting and processing activities. Monitor and review claim files processed by supervised personnel to ensure proper handling in accordance with policy provisions and statutory requirements. Make decisions to assign claims to independent adjusters and oversees processing of the claim. Assist with selection and training and is responsible for continuing development of personnel directly supervised. Maintain current knowledge and understanding of policy provisions and state laws governing claims handling procedures.

A Typical Day:

Every day is different. However, most of the time I work in an office environment supervising and training employees while handling customer calls. Occasionally I serve on storm duty.

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