

**Jeffrey D. Henderson**  
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**OBJECTIVE** To obtain an entry level position with a reputable insurance company.

**EDUCATION**

**Illinois State University** Normal, Illinois Aug 2005 - May 2009  
Katie School of Insurance, Major GPA: 3.2

**RELEVANT COURSE WORK**

Insurance: Risk Management, Liability Insurance, Property Insurance,  
Life and Health Insurance, Financial Planning, Risk & Insurance,  
Business: Marketing, Managerial & Financial Accounting, Finance,  
Business & Production Management, Organizational Strategy

**EXPERIENCE**

**GAB Robins** Westmont, IL  
Products Liability Adjuster May 2009 – Present

- Work with a largely international client base
- Assist claimants and customers in claim settlement
- Keep meticulous records and diaries on all claims

**Assurance Agency** Schaumburg, IL  
Intern June 2008 – Aug 2008

- Worked in large and specialty commercial lines departments
- Passed the Introduction To Property And Liability exam 320 through the AICPCU
- Gained valuable insight into the field through presentations and interactions with top producers

**Crestwicke Country Club** Bloomington, IL  
Server April 2007 – Aug 2007

- Improved hospitality by listening and catering to patrons wants and needs

**College Pro Painters** Streamwood, IL  
Manager May 2006 – Aug 2006

- Developed interpersonal skills by managing a crew daily

**ACTIVITIES**

**Gamma Iota Sigma (Co-ed Insurance Fraternity)**

- Gained insight into insurance industry, did community service, visited insurance companies, and improved my networking skills

**Financial Management Association**

- Improved social skills and increased my knowledge in the fields of Finance and Management

**Illinois State Men's Club Volleyball**

- Competed at an elite level of competition on a nationally recognized and ranked team
- Managed club's finances and resources
- Helped mentor and tutor younger players

**State Farm Mentor/Mentee Program**

**COMMUNITY SERVICE**

- Relay for life ▪ The Crop Walk

**SCHOLARSHIPS**

- **2009:** Claims Magazine & Arlington/Roe & Co.

**SKILLS**

Proficient in Microsoft Word, Excel, outlook, PowerPoint and Spanish

