

Brett R. Glaser

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(309)-313-2738

EDUCATION

Illinois State University, Normal, IL

Bachelor of Science

Majors: Insurance/Finance

Honors Program

Graduation-May 2013

GPA-4.0/4.0

WORK EXPERIENCE

Macomb Country Club, Macomb, IL

Golf Shop Attendant

May 2009 - Present

- Sell golfing equipment and merchandise while advising customers on retail items
- Interact with customers while demonstrating outstanding customer service
- Process deliveries of retail items from delivery trucks to the golf shop

Macomb High School, Macomb, IL

Football and Basketball Camp Counselor

May 2007 – June 2008

- Taught elementary and middle school children the fundamentals of football and basketball
- Instructed drills and games for campers to participate in
- Improved leadership skills through physical demonstrations and teaching

Yen Ching Restaurant, Macomb, IL

Delivery Driver

May 2007 – Aug 2007

- Handled large sums of cash and was responsible for delivery revenues
 - Answered phone calls and recorded orders for delivery and pickup
 - Enhanced my customer service skills and interpersonal communication skills
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HONORS

Foundation for Agency Management Excellence Scholarship

- FAME provides scholarships to assist in the education and guidance of future insurance leaders

Fellheimer Trust Scholarship

- Awarded for being an active participant in the Wesley United Methodist Church and Fellowship of Christian Athletes
- Heavily involved in Jr. and Sr. High Youth Groups and mission trips to Mexico and Louisiana

Donald Simpkins Memorial Scholarship

- Awarded for being a student athlete at Macomb High School that displayed leadership during athletic competition and in the classroom

Liberty Mutual Responsible Scholars National Leadership Forum

- Met and interacted with University Relations coordinators and recruiters
 - Participated in interactive presentations with company executives and employees
 - Attended informative training seminars which enhanced my knowledge of the company and insurance industry
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UNIVERSITY INVOLVEMENT

Delta Sigma Pi International Business Fraternity

- Selected to pledge the fraternity through a competitive application process
- Fall 2011 Professionalism Committee

February 2011-Present

Gamma Iota Sigma International Insurance Fraternity

- Networked with insurance professionals at the ALB golf outing
- Participated in the Central Illinois CPCU Expo
- Attend luncheon presentations by different insurance companies

October 2010-Present

Katie School Student Leadership Program

- One of twelve students selected to participate in a leadership program

December 2010-Present

Business Week Committee

- Corporate Social Responsibility Event Coordinator

September 2011-Present